

S.W. REGIONAL WATER DISTRICT

PUBLIC WATER SUPPLY ID 7383901  
SURFACE WATER SUPPLY

JANUARY 28, 2020

## PUBLIC NOTIFICATION

### MONITORING VIOLATION OF THE WATER TESTING SCHEDULE

The Southwest Regional Water District violated a drinking water standard over the past year. Even though these were not emergencies, as our customers, you have the right to know what happened and what we did to correct these situations.

The Southwest Regional Water District – serving rural customers in East Page County, S.E. Montgomery County, and S.W. Taylor County, Iowa and the Towns of Braddyville, Shambaugh, New Market in Iowa, and the Town of Elmo, Missouri. **Southwest Regional Water** District is required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. S.W. Regional Water District is required by IDNR Permit to **collect and test 10 coliform bacteria** water samples a month. During the month of **September 2019** we did not monitor or test 5 samples for coliform bacteria and therefore cannot be sure of the quality of our drinking water during that time.

#### What should I do?

There is nothing you need to do at this time.

#### What happened and what is being done?

S.W. Regional Water District management has made corrective changes to improve water operator communications and responsibilities.

For more information, please contact: **S. W. Regional Water Manager Kevin Gowing at 1-800-579-8068**

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